



PATENT /fw

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Lalitha Vaidyanathan; John Quinn; Ahmedulla Khaishgi; Cara Cherry- Lisco	Confirmation No.	6366
Serial No.:	10/634,654	Docket No.:	1018-001US02
Filed:	August 5, 2003	Customer No.:	28863
Examiner:	Unknown	Group Art Unit:	3629
Title:	SYSTEM AND METHOD FOR RESOLVING A DISPUTE IN ELECTRONIC COMMERCE AND MANAGING AN ONLINE DISPUTE RESOLUTION PROCESS		

CERTIFICATE UNDER 37 CFR 1.8: I hereby certify that this correspondence is being deposited with the United States Post Service, as First Class Mail, in an envelope addressed to: Commissioner for Patents, Alexandria, VA 22313-1450 on May 24, 2004.

By: Patricia Cygan
Name: Patricia Cygan

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Mail Stop Amendment
Commissioner for Patents
Alexandria, VA 22313-1450

Dear Sir:

Applicants submit the references listed on the attached form PTO-1449. This statement is being filed, to the best of Applicants' knowledge, before the receipt of a first Office Action on the merits.

Applicants have enclosed a copy of the article cited. Copies of the U.S. patents and publications are not enclosed as this application was filed after June 30, 2003.

Respectfully submitted,

Date: May 24, 2004

Kent J. Sieffert

By: Kent J. Sieffert
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ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /GA/

***Examiner:** Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

**Based on Form PTO-FB-A820
(Also form PTO-1449)**

Patent and Trademark Office, U.S. Department of Commerce

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